

Carlos A. Julia

Business & Software Engineering

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Outline

Carlos is a programmer & analyst with a background in business from Colombia, he helps companies to increase the productivity of their digital assets & data. his technical knowledge and management skills make him an excellent translator between company functions (such as marketing, HR or finance) and technology needs (whether data, development or IT related).

Work experience

NOC Engineer 2021

Alcasagar (Remote, US)

B2B technical support for sms traffic switch, identifying issues by analyzing data and engaging vendors to address technical challenges. I personally rolled out the help desk solution used to handle customer inquiries.

Backoffice Manager 2016 - 2019

Binach (Bogota, Colombia, mostly remote)

KPI measuring, business process modeling, project management, budgeting, company cloud systems administration, data analysis, database set up & maintenance, contractor management, reporting & presentation.

Digital Marketing Manager 2014 - 2015

Pingmar (Guangzhou, China)

Digital marketing, lead generation, data analysis, analytics set up, content creation, search engine optimization, brand management, WordPress administration, social media management.

Market Intelligence Intern 2012 - 2013

Diageo (Bogotá, Colombia)

Market intelligence, information management (Nielsen advisor, IWSR), Excel, pivot tables, training planning and delivery, data analysis. I organized the largest training session of Nielsen advisor in the company up to that date.

Education

Msc Software engineering & digital transformation 2020 - 2022

Lappeenranta University of Technology

Ongoing studies, estimated graduation by May 2022

Computer Science 2020

Codecademy

I learned about data structures and python using a project based approach.

Bachelor of Business Administration 2009 - 2014

Universidad del Rosario

About Carlos

You would hire an ethical, open minded & approachable person with an analytical edge who likes to tell stories.

In his spare time he likes to cook, play tabletop games, read books and news, listen to music or tinker around with technology.

Certifications

Azure AZ 900 cloud fundamentals

[Codecademy](#) Computer Science

IELTS 7.5 - DELF B2

Skills

Python



Self-taught, I can do object oriented programming, functional and automation scripting + Django web development.

Remote Work



Self-motivated, responsible, good time management, good communication.

People Skills



Empathic & helpful

Hard Skills



SQL, Access, PowerBI, Excel, AWS, Azure, GCP

English Language



Fluent proficiency (C1)

GPA 4.0/5.0

Extra curricular activities: I was a volunteer in an NGO (Aiesec) for 3 years were I lead a small team in charge of IT & communications.

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